

REMANUFACTURED PRODUCT WARRANTY GUIDELINES

Guidelines Include:

- Air Disc Calipers
- Air Dryers
- Compressors
- Fan Clutches
- Hydroboosts/Hydromax/Electroboosts
- Lucas Backing Plates
- Lucas Cylinders
- Master Cylinders
- Hydrovacs







Unit B - 1465 Kebet Way Port Coquitlam, B.C. V3C 6L3 Toll Free: 877.945.0901 Phone: 604.945.0901 Fax: 604.945.0902



If you answer NO to any of the below questions your unit does **NOT** qualify for Warranty.

Remanufactured Air Disc Caliper

Warranty Period - 1 year or 100,000 miles.

- 1. Was the Air Disc Caliper installed within the warranty period?
- 2. Is the product tag attached or with the product?
- 3. The unit is still fully assembled?
- 4. The unit has no evidence of rust on the adjuster mechanism?
- 5. The tappets have not been extended past 1.18"?
- 6. The guide pin and tappet boots are free of any damage and are not missing?
- 7. The casting has no visible damage including gouges or broken in any way?



Remanufactured Air Dryer

- 1. Was the air dryer installed within 1 year or 100,000 miles?
- 2. Is the product tag attached or with the product?
- 3. Is the purge valve free of excessive oil or carbon build up?
- 4. Is the outside of the dryer free of damage to the shell?
- 5. Are the air dryer ports free from being stripped or cracked?





If you answer NO to any of the below questions your unit does **NOT** qualify for Warranty.

Remanufactured Compressor

Warranty Period - 1 year or 100,000 miles.

- 1. Was the compressor installed within the warranty period?
- 2. Is the product tag attached or with the product?
- 3. Is the compressor free of holes in the side of the crankcase?
- 4. Is the compressor free of discoloration or rust to the head that would indicate over heating?
- 5. Is the compressor free of obvious damage to keyway or splines on the crankshaft?
- 6. Is the crankshaft free of breaks?
- 7. Is the compressor receiving the proper oil?
- 8. Is the unloader port free of rust?
- 9. Is the compressor being properly cooled?



Remanufactured Fan Clutch

- 1. Was the fan clutch installed within 1 year or 100,000 miles?
- 2. Is the pulley and shaft free of damage to the grooves with no signs of rough handling?
- 3. Are the bearings free spinning and not seized? (Seized bearings indicate damage to the shaft)
- 4.Is the unit free of signs of heat or discolouration which would indicate a control problem?





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Remanufactured Hydroboost/Hydromax/Electroboost

Warranty Period - 1 year or 100,000 miles.

- 1. Was the unit installed within 1 year or 100,000 miles?
- 2. Is the unit complete and not disassembled?
- 3. Is the housing free of cracks or breaks?
- 4. Is the shaft free of scratches?



Remanufactured Lucas Backing Plate

- 1. Was the backing plate installed within 1 year or 100,000 miles?
- 2. Is the product tag attached or with the product? (Located on the back or mounting surface side of the backing plate)
- 3. Are the adjusters free from damage?
- 4. Is the brake fluid free of signs of dirt or contamination?





If you answer NO to any of the below questions your unit does **NOT** qualify for Warranty.

Remanufactured Lucas Cylinder

Warranty Period - 1 year or 100,000 miles.

- 1. Was the cylinder installed within 1 year or 100,000 miles?
- 2. Is the product tag attached or with the product? (Located on the back or mounting surface side of the backing plate)
- 3. Are the adjusters free from damage or tightened all the way in?
- 4. Is the brake fluid free of signs of dirt or contamination?
- 5. Does the cylinder have both pistons?
- 6. Is the cylinder free of external damage?





Remanufactured Master Cylinder

- 1. Was the master cylinder installed within 1 year or 100,000 miles?
- 2. Are the housing and rod free of cracks or breaks?
- 3. Has only "clean" brake fluid been used to bleed the system?





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Remanufactured Hydrovac

Warranty Period - 1 year or 100,000 miles.

- 1. Was the hydrovac installed within 1 year or 100,000 miles?
- 2. Is the hydrovac complete? (No missing pieces)
- 3. Is the unit free of cracks or external damage?
- 4. Has only "clean" brake fluid been used to bleed the system?



Warranty Policy (Remanufactured Product)

Fleet Products Ltd. and KBR warrants to the original purchasers of its remanufactured products that the products will be free of defective materials and workmanship. This does not include defects caused by improper installation, maintenance or service.

The term of this warranty shall be:

• 160,000 km (100,000 ml) or 3,600 hours or 12 months, whichever occurs first.

Products claimed to be warrantable must be returned prepaid and intact to Fleet Products Ltd. and/or KBR within 30 days after the date the questionable defect is first discovered. Fleet Products Ltd. and/or KBR will inspect the product and make the final determination as to whether the product is covered under the warranty program.

When a warranty claim is allowed, Fleet Products Ltd. and/or KBR's responsibility is limited to repair or replace the defective item. In no event will Fleet Products Ltd. and/or KBR be liable for the incidental or consequential damages including but not limited to costs incurred for service calls, towing, downtime and engine failure.



Required Information to make a valid warranty claim:

- Your Company Information (Company Name, Address, Phone, Contact)
- Part Number Being Submitted For Warranty
- Pending Denial (Scrap, Bank Core, Return Product)
- Date Code Of The Product Being Submitted For Warranty
- Nature Of Defect (Detailed)
- Do You Want A Replacement Or Credit
- Vehicle Information (Vehicle Make, Model; Engine Make, Model)
- Date Installed and Mileage
- Date Removed and Mileage
- A Valid RGA Number (Provided By Sales Representative)





Phone: 403.243.0442 Fax:403.243.9651



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